Inland Empire Health Plan

Alert!

To: Provider Network

From: Provider Relations

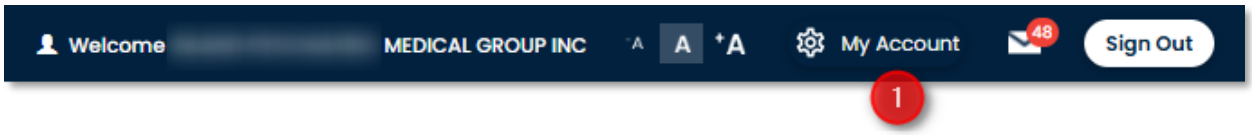
Date: November 23, 2026

Subject: **Deactivation of Inactive Accounts**

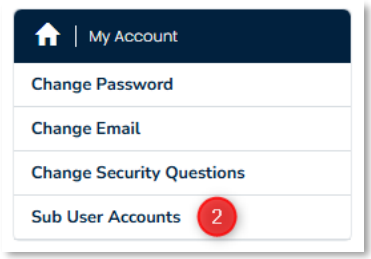
Please be advised that, with the exception of Owner and Office Manager accounts, those that have not been active for 90 days will be deactivated quarterly on 3/1, 6/1, 9/1, and 12/1.

To reactivate:

1. Please ask the account's Owner or Office Manager to do so through the **My Account** setting.

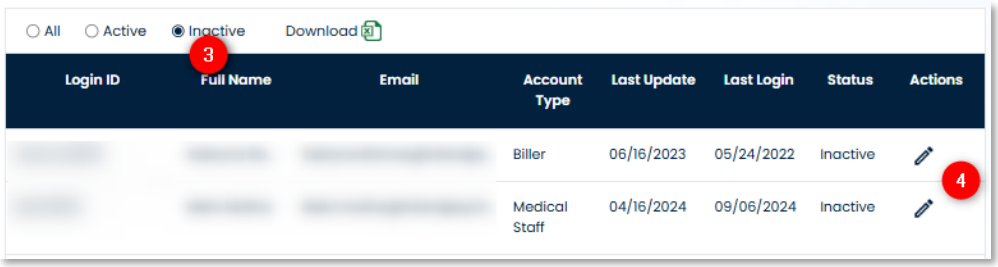


2. Click **Sub User Accounts.**

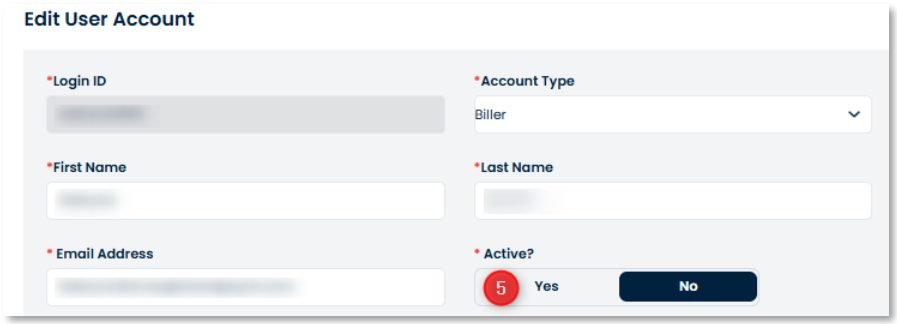


3. Select **Inactive** to filter.

4. Select the ✎ icon next to the account you wish to reactivate.



5. Click **Yes** to reactivate and **Update.**





If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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